MASERGY

UCaaS with Managed SD-WAN

UCaaS delivered on a global, reliable platform

Two innovators. One global platform.

Keeping your employees, customers and partners connected is more important than ever. People are working from wherever they are, on a range of devices. It's critical to have the communications platform performing because work doesn't wait—so your employees shouldn't have to either.

Masergy UCaaS is a best-of-breed solution built on the Cisco collaboration platform, a leader in the Gartner Magic Quadrant for UCaaS, and delivered on the Masergy network with over 99+% uptime guarantees. Gain the confidence you need to support always-on business with Masergy UCaaS.
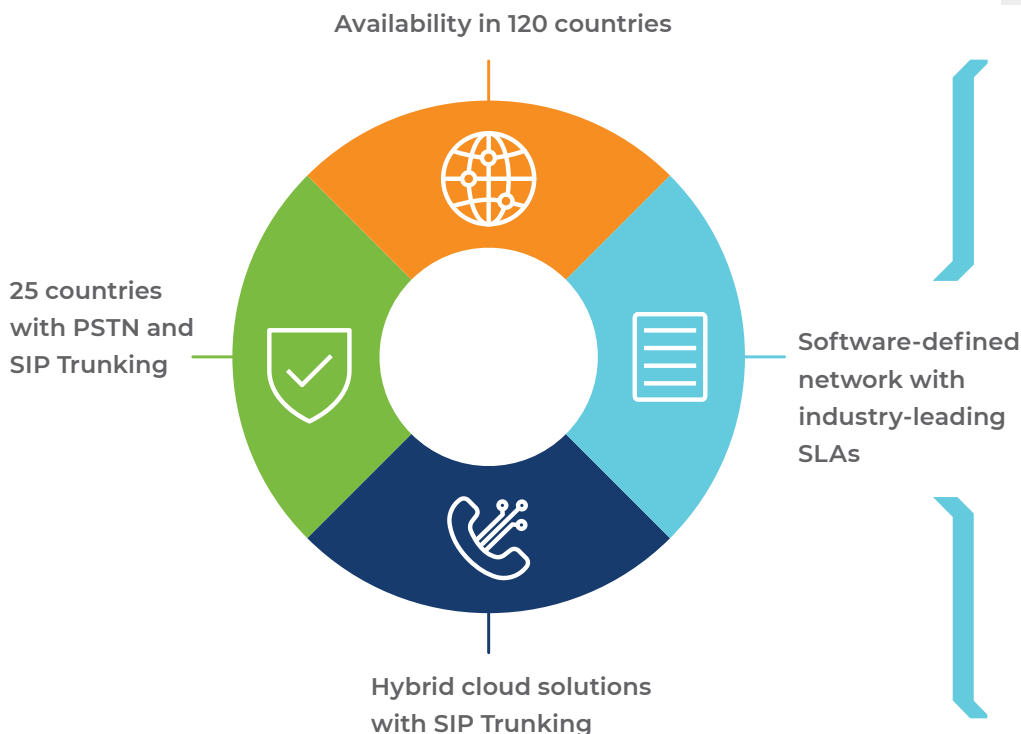
Improve productivity and collaboration

Enable a globally dispersed workforce

Connect everyone on any device

Availability in 120 countries

25 countries with PSTN and SIP Trunking

Software-defined network with industry-leading SLAs

Hybrid cloud solutions with SIP Trunking

Masergy network SLAs

99+%
Global network availability

<1ms
Jitter for video and voice calls

<1s
Fast failover

masergy.com

Best-of-breed solutions

Masergy UCaaS solutions are powered by Cisco. We embedded their best-of-breed UCaaS into our global software-defined network for reliable connectivity. You can trust Masergy UCaaS with SD-WAN to provide your enterprise a world-class business communications experience.

Cisco is a perennial Leader in the Gartner Magic Quadrant for UCaaS

For four years running, Masergy has been a Visionary in the Gartner Magic Quadrant for Managed Network Services, Global

Global coverage

Business doesn't stop. People want to work from anywhere at anytime. Masergy UCaaS with SD-WAN enables your employees to reliably access cloud collaboration applications in 120 countries.

Built for enterprises

Enterprise-Grade UCaaS: With Cisco technologies embedded into Masergy's software-defined network, enterprises get an all-in-one UCaaS solution that delivers reliable connectivity for global communications. Plus, it's all managed with built-in security services provided by Masergy.

- **Calling:** Feature-rich cloud calling capabilities on any device.

- **Meetings:** Video conferencing that allows meetings to take place anywhere in the world.

- **Teams:** Team Collaboration provides one app to launch chat, meetings, file sharing, video, and more.

SIP Trunking: Masergy's hybrid cloud solutions allow you to maximize your existing on premises-based PBX investments while taking advantage of everything a cloud-based solution can provide.

Integration and Automation: Seamlessly connect with confidence to a broad array of SaaS applications including Microsoft® Office 365™, Salesforce®, Google G Suite™, Slack, Marketo, Basecamp, Twitter, and 200+ enterprise apps.

IP Phones: Your IT staff can take full administrative control over easily portable, completely cloud-based phone systems. It's plug-and-play hardware that is truly quick to connect.
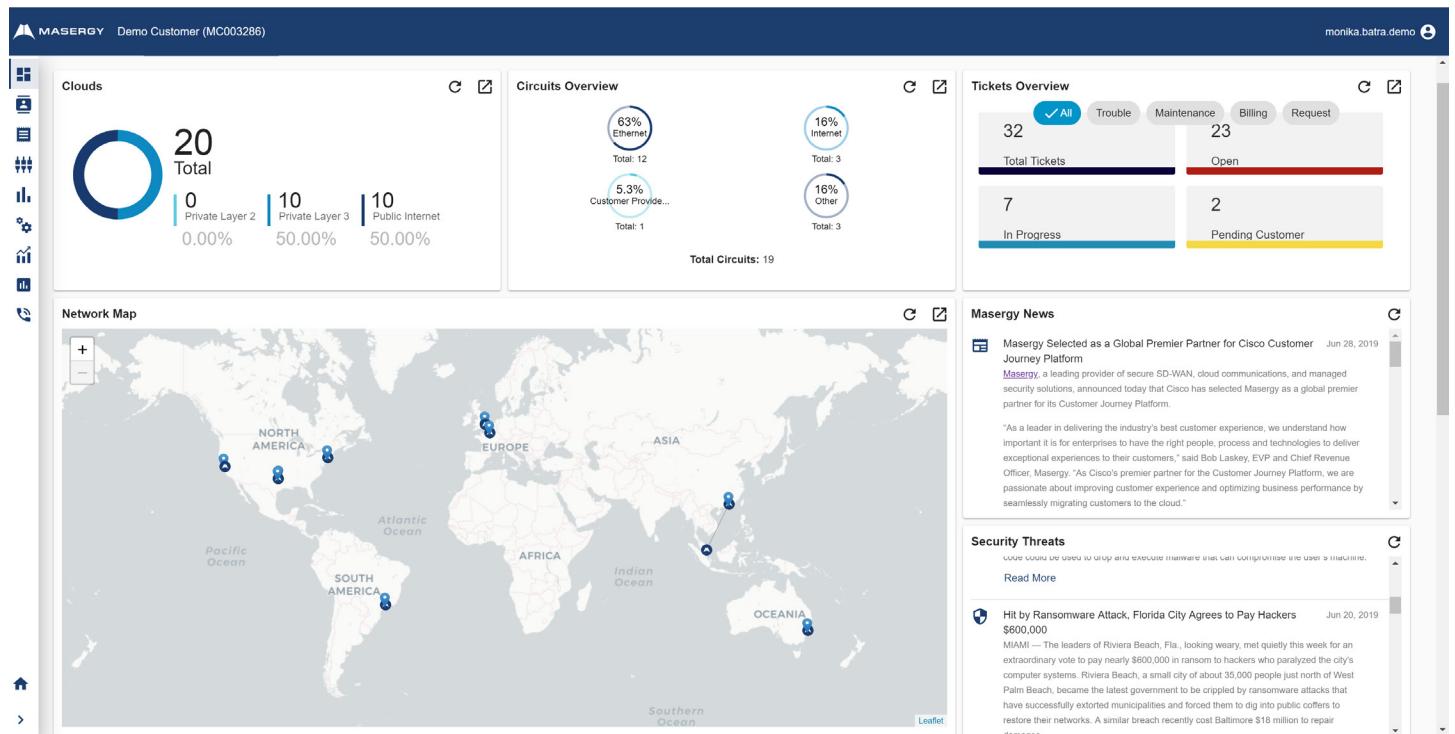
Single pane of glass management

Masergy UCaaS solutions deliver true end-to-end visibility, analytics, and service controls in a single dashboard—available on any internet-connected device with a standard web browser.

As the pioneer in software-defined networking, Masergy embedded a layer of analytics and service controls directly into our global network to provide unmatched network and application intelligence for enterprise IT environments. Masergy's award-winning Intelligent Service Control (ISC) portal offers global on-demand bandwidth, giving you the flexibility you need to manage your business.

You get a unified view of analytics for network, UCaaS, WAN edge devices, and application performance from your portal dashboard—available on any internet-connected device with a standard web browser.

Masergy's ISC portal

MASERGY

Why Masergy

Recognized as the pioneer in software-defined networking, Masergy enables unrivaled application performance across the network and the cloud with Managed SD-WAN, UCaaS, CCaaS, and Managed Security solutions.

2004
a Cisco **partner** for 15+ years

4 year
visionary in Gartner Magic Quadrant for Network Services, Global

70+
net promoter scores for 4+ years

99%
customer **retention** rate

MarkLogic®

Challenge
Needed a communications partner who could handle globalization

Results
- Accelerated growth by opening new offices in just days
- Enhanced collaboration and employee communication

"As we expanded globally, Masergy was the only company I could find already offering UCaaS in all of the places we needed to be."

Jeff Thomas, VP of IT, MarkLogic

CISCO ™

"We are extremely proud of our partnership with Masergy and the great work they're doing to deliver Webex Contact Center for our customers and the cloud market."

Baker Johnson, Senior Director of Strategy and Planning, Cisco

Transform with Certainty ™

Contact Us