# Supercharge your Microsoft Teams experience

### What is Microsoft Teams?

Microsoft Teams is a cloud-based collaboration tool. It's a chat-centered workspace that is integrated with Office 365. It gives teams instant access to everything they need in a dedicated hub for teamwork where chat, content, people, and tools live together in Office 365.

Microsoft Teams helps you and the people you work with to:

- · Communicate in the moment and keep everyone in the know
- · Gain easy access to information you need right in Office 365
- · Customize the workspace with the specific content and capabilities you need
- Collaborate with the freedom and confidence of Office 365 security

Microsoft Teams will help you work smarter, wherever you are, and on any device!

### Microsoft Teams Voice through Teligent UC

Teligent UC helps you add enterprise class phone services to your Microsoft Teams Voice deployment to transform it into a fully featured UC environment (phone and PC communications). Our service has been designed for full integration with Office 365 from Microsoft.

Delivered as a cloud hosted service, you will enjoy quick deployment timeframes and consistently excellent call quality without the high costs or maintenance of deploying your own server infrastructure. Your business and customer information are seamlessly integrated for easy collaboration.

## Why Choose Teligent for your Microsoft Teams Voice deployment?

- Expertise: Your environment is deployed & managed by seasoned Microsoft Certified staff
- **Built for you:** Customize the voice features you need without compromise via our enterprise-class carrier services
- Convenience: Enjoy the availability of managed services while

avoiding large capital expenditures

#### About TeligentIP

- Our service was designed from the ground up to help clients evolve worker productivity via next generation unified communications solutions based on Microsoft technologies
- **Teligent** integrates voice capabilities into your work and application environment to deliver unified communications from virtually anywhere
- Our clients enjoy the power of Microsoft Office and/or Office
  365 suites integrated with the enterprise telephony features of
  Microsoft Teams
- Based out of Austin, TX, we serve organizations worldwide with hosted services managed by Microsoft certified staff and housed at advanced data centers meeting regulatory compliance with SSAE 16, HIPAA, and the US-EU Safe Harbor



### Cloud Computing Services with Microsoft's "Integrated Innovation" Value Promise

#### Our Mission Statement:

Together with our customers, we will change the way they interact with the world by providing innovative communication applications combined with world class support that solves each of their unique problems while also improving reliability, efficiency, and productivity.



## Our Added Value

We take pride in employing some of the very best talent in our industry. Our services and support practice enjoy Microsoft's top certifications and offers services including:

- Cloud Computing Solutions including Office 365, Windows Intune, Dynamics CRM and Microsoft Azure
- Hosted Microsoft Teams and Call Center services (Enterprise Voice)
- Design and deployment of advanced security, collaboration, content management and web portal systems based on Microsoft's SharePoint platform (Server and Online)
- Deployment and management of cloud-based infrastructure and management environments built around Microsoft Azure
- Integration of client applications with their customers and vendors, including the automated execution of business processes inside and external to the client organization, regardless of the platform type
- Design and deployment services around Microsoft's SQL Server platform
- Design and deployment of business analytics and reporting systems
- Custom training services

# Why Choose Teligent?

#### • Custom, Tailor Made Solutions

Not every business fits inside the box, we pride ourselves on thinking outside of the box to create a communications solution best fit for our customers.

• Implementation

First Impressions go a long way. We pride ourselves on our ability to be Quick and Thorough from start to finish. Providing 1 to 2-week installations of service allows customers to do what they do best.

• Flexib

Scale quickly and easily with Teligent.

Reliability

Teligent is built on a geo-redundant network with automated failovers and built-in disaster recovery. Reliability is unsurpassed.

• Experience

The Teligent Team is comprised of leaders who have been pioneers in the industry- from telecom to software development, experience and knowledge is bountiful in the Teligent Team.



One provider for all of your business communication needs