

# RETARUS CLOUD SERVICES

Providing safe and efficient flow of communications for enterprises around the world.

NEW YORK | BOSTON | ATLANTA

www.retarus.com

# retarus:

### About Retarus

Retarus is a leading provider of cloud-based messaging; including Fax, SMS, and E-Mail Security. For 25+ years, Retarus' solutions have optimized communication processes, ensuring business continuity and highest levels of security and performance. Industry leaders of Fortune 500 companies in Banking, Finance and Health Care in addition to Adidas, Bayer, Continental, DHL, Honda, Puma, and Sony, etc. rely on Retarus' messaging services to exchange mission-critical business documents.



Retarus' vision is to create the perfect network for the global economy. Retarus manages the safe and efficient flow of information for enterprises around the world.

### **Global Delivery Network**

Retarus operates data centers in the US, Germany, Switzerland and APAC. Tier 3 DCs SSAE16 audited in US, combination ISAE3402 in rest of the world, in both Retarusowned facilities and leased, carrier grade facilities.



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### **Retarus Cloud Fax**

Retarus provides a comprehensive range of cloud fax and messaging services – including Desktop Services such as Retarus Fax-to-email and Retarus Mail2Fax, Retarus Faxolution for Notes, Retarus Faxolution for Exchange, and Retarus Fax for Windows and Application Services such as Retarus Faxolution for Applications.

### **Retarus SMS Services**

Retarus Cloud SMS Services makes it easy to quickly send and receive messages via email clients, Microsoft Exchange environments, and SAP systems, as well as hostbased applications and web applications. The wide variety of list includes SMS for applications, SMS2Mail, SMS for applications and APIs for developers, SMS for SAP and SAP S/4HANA, Mail2SMS.

### **Retarus Email Security**

Retarus offers anew dimension of email security. By utilizing Retarus **Patient Zero Detection**'s innovative technology in conjunction with Retarus' multiple virus scanners, companies can rapidly detect new viruses and reliably protect their infrastructure from attacks. Retarus E-Mail Security's filtering functions block emails known to be infected before they can find their way into the IT infrastructure.





Microsoft Partner







### **Customer Scenarios**

### PAYMENT REMINDERS

Customers who are late with payments receive a reminder via SMS, demonstrably improving the payment behavior of customers in default.

#### SECURE DATA EXCHANGE

Exchanging sensitive data reliably Retarus E-Mail Encryption helps nursing homes exchange sensitive information via encrypted emails in compliance with data protection regulations.

### MULTI CHANNEL

Allowing companies to seamlessly contact customers through their preferred channel of communication, such as email or fax via Retarus WebExpress.

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### Discover the benefits of using Retarus



### SECURITY AND COMPLIANCE

Rely on Retarus' global data centers. They comply with the most stringent data protection and data security requirements, including HIPAA and PCI DSS.



### SERVICE AND SUPPORT

Experience first-class support. The Retarus Team is here to answer your questions and tailor your enterprise solution to meet your needs.

### SCALABLE AND FLEXIBLE

Prevent over and under-utilization of capacity. With the Retarus IT infrastructure, you can send 1,000 messages today and 1,000,000 tomorrow.

### ENTERPRISE LEVEL SLAs

Choose a service level agreement that meets your needs in terms of quality and response time.

### Contact Retarus



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### GLOBAL AND AVAILABLE

Retarus facilitates global availability of reliable transmission. With our own data centers in Europe, Asia, and the USA, we offer maximum international availability 24/7.

#### INTELLIGENT ROUTING 2

Achieve up to 30% more throughput. Retarus carrier management uses the carrier whose line quality and availability best matches vour requirements.

### TRANSPARENT BILLING

In addition to having your own personal service manager, you also receive comprehensive reports and monitoring options in the Enterprise Administration Services portal.

#### MONITORING AND ANALYSIS D)

Monitor the success of vour transmissions. In real time and over longer periods of time.

