SD-Analytics Cloud Platform

Command Link

One Partner | 100% Accountability

Network & Application Visibility + Reporting

Network Problems

Leading industry research highlights Networks will see a 28% compound annual growth rate for bandwidth. While 50% of application deployments will suffer performance impact due to networking limitations. There will be a three-fold increase in security attacks year over year.

Therefore, more important than ever, network visibility and control, predictability, adaptability and a feedback loop based on analytics data is a necessity for a trouble free and secure network.

See Everything & Solve Problems

A strong analytics solution increases both the degree of seeing and the degree of timely action. CommandLink Analytics is purpose-built for focused analytics to identify challenge points and get ahead of potential problems covering SD-Routing, SD-WAN, SD-Security, and the SD-locations.

CommandLink Analytics is a rich real-time big data solution that provides visibility and control, base-lining, correlation, prediction and feedback loop into the CommandLink Platform.

We provide real-time and historical search, reports on usage patterns, trends, security events, and alerts.

CommandLink Analytics analyzes huge amounts of data sent from the entire network to present critical data points as actionable analytics and reports.

Our platform is operations-ready and supports standard protocols and log formats, such as Syslog and IPFIX, making it compatible with existing SIEM, monitoring, and reporting systems. CommandLink Analytics is extensible and flexible via the Command|API and professional services.

The comprehensive and native capabilities, reduces costs and simplifies deployments and data analysis by reducing the dependency on various 3rd party data analytics platforms such as Solar Winds or others, greatly reducing customer costs and systems management. For multi-vendor environments, CommandLink Analytics interoperates with wellknown performance management applications and 3rd party services. The result is carrier-grade, big data analysis for realizing the full value of your network and applications.

Analytics is Included with our SDWAN|Link services.



Network Routes & Map | Link Performance | Applications | User Data | Security | Threats

Analytics Cloud Application Features for SD-WAN Services

| Data Logging Framework | Security Reports |
|---|---|
| Highly scalable, reliable, optimized, policy-driven data logging framework for all services | Firewall reports per tenant: top rules, zones, source, destination by IP/domain name/geo location, ports, protocols, session dura- |
| Multiple transports | tion, QoS, DDoS and Flood detection |
| Multiple log formats – IPFIX, syslog | Application reports: top L7 applications by risk, productivity, fam- ily and sub-families based on sessions, volume and throughput |
| Streaming of logs to one or more 3rd party collectors | Web traffic reports: top web traffic by URL categories and repu- |
| Reports & Analytics | tation |
| Real & historical time series log event reporting for various SD-WAN Functions | Threat profile reports: URL filtering and captive portal actions, IDS/IPS, anti-virus, SSL certificate anomalies, etc. |
| Traffic usage/protocol anomaly detection through trend lines and confidence band | Forensics: packet capture for known/unknown applications and detected vulnerabilities |
| Prediction-based on extrapolation of trending data | Anomalies |
| Ad-hoc and scheduled reports | Support of anomaly detection in traffic pattern/usage |
| Predefined and custom report templates | Support for custom applications to detect anomalies and take actions (send traps, program policies, etc.) |
| Report export formats: csv, pdf, xls, email notification | GUI |
| Search | |
| Multi-column search with drilldown | Dashboard views for SD-WAN, security, vCPE functionality per tenant, per Customer VNF (Virtual Network Functions) |
| Generic and custom queries | Visualization using charts, real-time views, maps, grids |
| Correlation searches | Drilldown support to analyze data instantly for a given time |
| Network Reports | range, detect trends and anomalies |
| Traffic reports per site: availability, bandwidth usage per access circuit, bandwidth usage per application, latency/loss, QoS per access circuit | Automatic data enrichment |
| | Flexible reporting framework |
| | Management |
| Multi-site reports: connectivity, bandwidth usage and SLA met- rics between sites | Role-based access control + Command API Access |
| CGNAT reports: NAT events, pool utilization etc. | Historical log archival and cleanup |

Integrated Support + Monitoring | Alerting | Auto-Support-Case Creation & Work-Flow

Eliminate reactive support & broken process. Our work-flow unifies support from monitoring of services, to alerting, to directly creating auto-support cases, assignment to Command|POD support tier3 engineers and unifying everything into ONE CLOUD APP.

Monitor

SD-WAN Services Cloud Voice & Collaboration CommandLink Provided MPLS & Internet Circuits Customer Provided

- / CommandLink Managed
- MPLS & Internet Circuits

Custom alert groups P

- Email Alerting
 SMS
- Variable triggers
- Customer controlReal-time routing
- changes

Alert

Auto-Support Cases

- Problem events trigger auto-support cases
 Example: Down Circuit
- Example: Down Circuit
 Support cases are auto-created
 Support cases are auto-created

Support cases is auto-assgined to your dedicated Command|POD

Command|POD Support

- Each customer is assigned to a
- dedicated tier3 engineering POD 1:1 Case ownership by Tier3 engineers Cases assgined to engineer based on
- skills, availability & direct expereince
- with your network

 Over-Communication & Expert Help
- Complete transparency and visbility



About Command

CommandLink empowers enterprises with a transformative digital strategic advantage leveraging our single-source full-stack technology solutions integrated into one cloud application. We build Next-Generation Software-Defined Hybrid Networks (SD-WAN) with integrated managed security, unified with Cloud Communications and Collaboration software, fully integrated into the Command|Link SaaS Platform. Our support is service workflow integrated with monitoring and alerting, auto-support-case creation, and assignment to a dedicated Command|POD team of certified tier 3 engineers backed by 100% uptime SLA options. For more information, please contact us at sales@commandlink.com or visit www.CommandLink.com