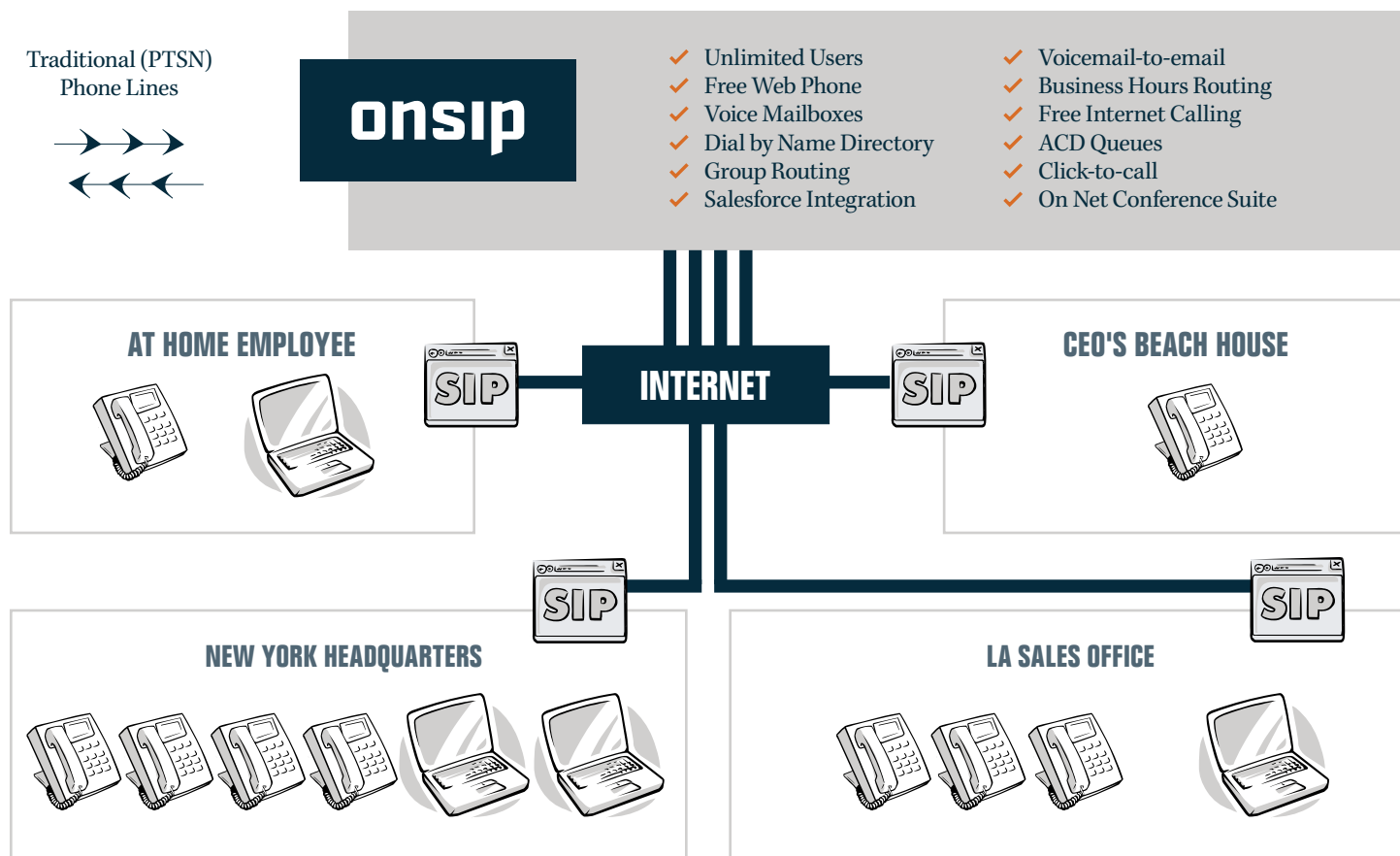




## WHAT IS ONSIP?

- OnSIP is an advanced business phone system in the cloud.
- In addition to being a complete PBX replacement, OnSIP offers cutting-edge features such as InstaCall, enabling one-click video calling from your website.
- Our platform is geographically distributed (patent) with comprehensive connectivity to Tier-1 Internet backbones and major ILECs and CLECs for high reliability and quality.

*Delivered over the Internet and BYOD/BYOB, OnSIP is an excellent choice for multiple offices and remote employees. OnSIP offers unique pay-as-you-go pricing with no fee per phone or extension, offering deep savings to organizations.*



### Our partners:



AppExchange Program  
PARTNER





★★★★★ “This makes all the sense in the world for any company with multiple offices or remote employees.”

— John Fretz, IT Oversee (an OnSIP Customer)

## WHY CHOOSE ONSIP?

Award Winning Service Provider — We are proud to be recognized as a leading provider of business class communication services.

- 2014 - Communications Solutions Product of the Year Award
- 2013 - American Business Award Winner: Innovation of the Year – Business Products
- 2012 - American Business Award Winner: Company of the Year – Business Services
- 2012 - Featured on Forbes.com

### ✓ OnSIP is Trustworthy

OnSIP was founded in 2004 by Internet veterans who previously built Interport Communications, one of the largest Internet Service Providers in New York City, before it was purchased by RCN in the late 1990s. Today, OnSIP delivers VoIP communications services using superior telephony technologies to over 30,000 businesses. We utilize redundant servers, routers, Tier 1 Internet connections, and upstream carriers to provide an extremely reliable VoIP service. In addition, we own our own hardware and network in two renowned co-location facilities (and expanding), so our services are never compromised.

### ✓ OnSIP is Low-Cost

Since 2004, OnSIP has been engineered for scale and cost efficiency, relying on no single underlying vendor with expensive licensing arrangements. As a result, OnSIP is delivered at an industry low cost with flexible pricing that is not restricted to users or phones. We charge only for features and calling our customers use.

### ✓ OnSIP is Flexible

End customers need only standard SIP phones and broadband to take advantage of OnSIP (BYOD/BYOB). Any standard SIP phone will work with OnSIP, including desk phones, DECT phones, software phones, mobile phone applications, and video phones. OnSIP also offers the browser-based InstaPhone and InstaPhone for Salesforce. Accessible in the browser from anywhere, InstaPhone gives remote and on-the-go employees unprecedented flexibility.

### ✓ OnSIP is On-Demand

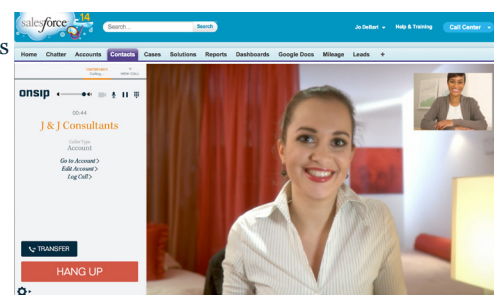
Our easy-to-use DIY admin panel allows for instant phone system setup and customization. New users and extensions can be added easily in a controlled, secure portal that requires little to no training. From dial plans and phone numbers to users and phones, configuring an entire hosted PBX takes just minutes.

### ✓ OnSIP is Ahead of the Curve

OnSIP is proud to offer unique products built on the latest communications technologies, including Web Real-Time Communications (WebRTC). As today's workforce is

distributed and on-the-go, OnSIP's browser-based InstaPhone can bridge the divide and seamlessly connect remote employees.

InstaPhone has also been fully integrated with Salesforce, offering productivity-enhancing CRM and video calling capabilities. Furthermore, OnSIP offers cutting-edge features such as InstaCall to connect businesses to their customers. OnSIP customers can add InstaCall buttons to any webpage and empower their visitors to voice/video call them directly from the browser. These products are setting new standards on what should be expected from your business phone service.





## SERVICE BRIEF

★★★★★ “A pretty eye-opening solution that moves business telephony into a very new place.”

— Ted Stevenson, VoIP Planet

## FEATURES

### THE BASICS

#### Call Management

- Hold
- Do Not Disturb
- Mute
- Call Waiting
- Redial
- 3-way Calling
- Speed Dial
- Extension Dialing

- Call Forwarding
- Transfer (Supervised)
- Transfer (Unsupervised)

#### Unlimited Users

- Pay only for the services used and calls made.
- Free On-Network Calls
  - Free Extension Calls

#### Voicemail

Custom greetings with multiple access options - including Voicemail-to-email and Message Waiting Indicator support

#### External Phone Numbers

Route calls out to cell phones, home phones, etc.

#### Phone Numbers

Local and toll-free numbers available throughout the U.S. 48 states.

- Keep your existing phone number  
*We can port most numbers over to OnSIP.*

### WEB CALLING

#### Developer APIs

Create Custom Voice and Video Apps.

#### OnSIP InstaPhone in Salesforce

An enterprise-grade web phone integrated with Salesforce, it also allows you to receive video calls and rich caller data.

### ADMINISTRATION

#### Web Portal

Complete management control through an intuitive web portal.

#### Call Logs

Get access to up-to-the-minute call details.

### ENTERPRISE

#### Call Parking

Park a call on your phone system for you or a coworker to pick up on another phone – even your cell phone.

#### HD Music on Hold

From basic elevator to custom company messaging to your favorite radio stations, you can now tailor your callers' on-hold experience.

#### Attendant Menu

Have your inbound calls answered by a professional greeting followed by customizable options.

#### Groups

Manage calls amongst a team or department. Choose between Hunt Groups and Ring Groups.

#### Free Web Phone

InstaPhone- An enterprise grade web phone that sits directly in the browser- no downloads required!

#### OnSIP InstaCall

Web buttons that allow your website visitors to voice/video call your company directly through their browsers. Place them on any webpage.

#### Dial-by-name Directory

Build a corporate directory to make it easy for your callers to find people.

#### Business Hours Routing

Apply call routing rules based on your corporate office hours.

#### ACD Queues

Call center call management for even the smallest of businesses!

#### Inbound Bridge

Use your favorite carrier with OnSIP. Of course, you can always get numbers from us!

#### Announcements

A simple but powerful tool to deliver important recorded messages to your callers.

#### Busy Lamp Field

See the active line status of other colleagues on your phone system as flashing lights.

#### Click-to-call

Free website plug in to get your website browsers on the phone instantly.

#### On Net Conference Suite

Unlimited use conference bridge for 10 callers.



## SERVICE BRIEF

Founded in 2004, OnSIP delivers business VoIP communications services based on the best of breed IP telephony technologies. The company was founded on the premise that the future of business communications would rely heavily on IP technologies.

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